

# StationMD

Telemedicine for Individuals with Intellectual & Developmental Disabilities

A how-to guide to enrolling Pennsylvania residents with intellectual and/or developmental disabilities (I/DD) for StationMD's I/DD-specialized telehealth through the annual ISP process.

StationMD is an ODP-approved provider of the STAT waiver service in Pennsylvania.

StationMD.com

## About StationMD:

StationMD is a telehealth company dedicated to serving individuals with I/DD. All StationMD clinicians are board-certified and specially trained to treat individuals with I/DD. Using StationMD helps prevent traumatic ER visits and unnecessary hospital admissions and minimizes disruptions to activities, medication schedules, meals, work, and sleep.

## Enrolling Individuals for StationMD's Telehealth Service on the ISP:

**01** StationMD is considered a "Specialty Telehealth and Assessment Team (STAT)" service and is available for PA residents on the Consolidated Waiver, Community Living Waiver, and PA Person/Family Directed Support (P/FDS) Waiver. Supports Coordinators will help individuals & families/guardians elect StationMD's service on the ISP using Procedure Code W7032.

**02** Access to StationMD lasts the full term of the ISP; however, the service can be added at any point in the year.

**03** 1 Unit = \$55 = Unlimited Calls

**04** Once an individual is enrolled for the service, they can start using StationMD IMMEDIATELY, 24 hours a day, 7 days a week, for any medical concern. Simply call 1-877-STATMDS.

StationMD's **I/DD-specialized telehealth** service can be used for any medical matter that requires a doctor's attention, including:



An initial assessment to determine if a trip to the ER is needed



Fever, vomiting, cough, congestion, & seasonal illness



Rashes, abrasions, & pink eye



Urinary tract infections, constipation, & diarrhea



Seizures, falls, & minor injuries



Prescription refills, general medical guidance, & more

## How to Get StationMD's Service:



Enroll individuals for StationMD's telehealth service throughout the year on the ISP. The service may be added by completing a critical revision or during the annual ISP renewal process.

For more information about StationMD's telehealth service, contact the Supports Coordinator, who manages the individual's ISP.

A Supports Coordinator's guide to enrolling Pennsylvania residents with intellectual and/or developmental disabilities (I/DD) for StationMD's I/DD-specialized telehealth through the annual ISP process.

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**02** Access to StationMD lasts the full term of the ISP; however, the service can be added at any point in the year.

**03** StationMD's service is authorized at 12 units per year (1 unit per month).

**04** 1 Unit = \$55 = Unlimited Calls

**05** Once an individual is enrolled for the service, they can start using StationMD IMMEDIATELY, 24 hours a day, 7 days a week, for any medical concern. Simply call 1-877-STATMDS.

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## Next Steps for Supports Coordinators:

**01** Enroll individuals for StationMD's telehealth service throughout the year on the ISP. The service may be added by completing a critical revision or during the annual ISP renewal process.

**02** Ensure individuals & families/guardians know how and when to use StationMD's service.

**03** Remind individuals & families/guardians to use StationMD's care service anytime they need to see a doctor.